

# Christian Campos Alvarado

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## WEB DEVELOPMENT, WEB & GRAPHIC DESIGN & IT HARDWARE SUPPORT

HONEST • RESPONSIBLE • AUTONOMOUS • RELIABLE • MULTI-SKILLED • SELF-TAUGHT PERSON

### PROFILE

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- ✓ Over 24 years of experience in IT support, web and graphic design and Microsoft technologies
- ✓ An additional 13 years of experience in freelance projects for USA contractors.
- ✓ Reliable and hardworking with the ability to think analytically
- ✓ Emphasis on continuous personal and professional self-improvement

### KEY SKILLS

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- ✓ Key Skills: MS Office (Word, Excel, Outlook, Power Point, Visio, Project, Access), Git, GitHub, Selenium, Visual Paradigm, Visual Studio Code, Dreamweaver, Fireworks, Jira, In-person and Remote Support, Virtualization, Windows 7, 10, 11, OSX, Linux, Android.
- ✓ Hardware maintenance and repair (PC, Mac, laptops, mobile phones).
- ✓ Programming: PHP, JavaScript, SwishScript, C#, TypeScript, Angular | Frontend: HTML5, CSS3, Flutter | Database: SQL | CMS: WordPress + WooCommerce, Joomla, phpBB, Magento.
- ✓ Graphic design skills: UI, UX, flyer design, business cards, brochures, logos, etc.
- ✓ Demonstrated ability to perform under pressure and meet short deadlines with minimal supervision
- ✓ Languages: Spanish (native/fluent), English (advanced), Français (Basique).
- ✓ Excellent interpersonal skills with the ability to build and maintain strong working relationships

### WORK EXPERIENCE

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#### *CANADIAN EXPERIENCE*

**Janitor**, Service Master Clean, Moncton - NB Since 2022  
Building Cleaning: Sweeping/Mopping, disinfecting touch points, Vacuuming, Cleaning/disinfecting washrooms, Dusting, General cleaning duties, Garbage removal, and more as directed by supervisors.

**Package Handler**, Post Media Warehouse, Moncton - NB 2023  
Prepare stations for inbound parcels: Set up of racks, bags, and cages, for sorting. Ensuring everything is properly labeled with correct Hub/Sort codes.  
Scan, sort, and place parcels within stations in the appropriate labeled bags/cages.  
Verify sort codes to match with proper bags/cages to eliminate "missorts", etc.

**Store Associate (Customer Service)**, Mark's, Moncton - NB 2022  
Deliver exceptional customer service Complete all training, learn about our products and share your knowledge  
Participate in general store upkeep including cleaning, restocking, seasonal changeover, inventory, pricing and signing  
Handle cash & credit transactions.

**Nimbus Tutoring, NBCC**, Virtual 2024  
Introduction to SQL DATA1024, Intermediate SQL DATA1025, Fundamentals of Web Design MULT1083, Responsive Web Design MULT1170, Database Design DATA1028E, User Interface Design SYST1033

## IT EXPERIENCE

**Webmaster**, The Creativity Zone <https://thecreativityzone.com> - NY - USA Since 2009

- Works with Chief Creative Director and art director to create, maintain, update and troubleshoot issues with dynamic websites for branches of multiple companies.
- Provide front-end website development using WordPress, Joomla and other CMS software.
- Planning website development, converting mockups into usable web presence with HTML5, CSS3 and JavaScript coding.
- Establish presentation consistency across Chrome, Safari, Firefox and other common browser interfaces.
- Determine coding requirements for site creation, including e-commerce capability, security and specialized scripts.

**IT Support and Webmaster**, Estudio Itopia <https://iotopia.net> - Lima, Peru Since 2000

Multiple projects developed for many companies as a freelancer.

- More than a hundred clients served over 20 uninterrupted years.
- Domain, hosting and SSL provider.
- Multi-task across multiple focuses to generate project results and meet deadlines and organizational expectations.

### IT Support and Webmaster:

Restaurante La Carreta (Administradora LC SAC) - Lima, Perú 2006 - 2020

La Tienda de La Carreta (El Negresco SA) - Lima, Perú 2006 - 2016

Compañía de la Carne (Villafreda SAC) - Lima, Perú 2012 - 2016

- Responsible for the IT Technical Support of the company, user workstations, cash desks, and periodic backups.
- Supervision and coordination with suppliers in the IT and systems area (billing, warehouse, accounting, administration, personnel assistance, printer maintenance, administration servers, CCTV cameras, LAN and Wi-Fi networks).
- Graphic design, web design and development.
- Bilingual Community Manager (English/Spanish).
- Acquisition and import of spare parts.
- Remote assistance, hosting provider and domain registration, computer security advice.
- Configure hardware, devices and software to set up workstations for employees.
- Explain technical information in clear terms to non-technical individuals to promote better understanding.

**IT Support and Webmaster**, THI Medical SAC, KLD Perú SAC, JKT Rally - Lima, Peru 2014 - 2016

- Configure hardware, devices and software to set up workstations for employees.
- Install, modify and repair software and hardware to resolve technical issues.
- Collaborate with vendors to locate replacement components and resolve advanced problems.
- Remove malware, ransomware and other threats from laptops and desktop systems.
- Provide Tier 1 IT support to non-technical internal users through remote support services.
- Loaded software, granted permissions and configured hardware for new employees as part of the onboarding process.

## VOLUNTEER EXPERIENCE

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**Race kit pick up (Check-In)**, Legs for Literacy - presented by Medavie 2023

**Webmaster**, <https://creciendo.org> 2009 - 2022

<http://acuedi.org>, relatosincreibles.com 2012 - 2022

**Webmaster and content creator**, <https://rol-peru.com>, Dragones del Sur and Faralcón 2012 - 2022

## EDUCATION

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<b>IT: Web and Mobile Application Development</b> , NBCC – Moncton, NB	2022 - 2025
<b>Information Technology Certifications</b> , SENATI – Lima, Perú	2019 - 2020
<b>PHP Web Development</b> , Aula Formativa – Online	2014 - 2015
<b>Computer Assembly, Adobe Web Development</b> , Sistemas UNI – Lima, Perú	2005 - 2006
<b>Macromedia Dreamweaver, Fireworks, Flash Web Design</b> , ZONA D – Lima, Perú	2001
<b>Office Automation and Corel Draw</b> , IST Jose Luis Bustamante y Rivero – Lima, Perú	2000
<b>Graphic Design</b> , IST María Rosario Araoz Pinto – Lima, Perú	1997 - 1999
<b>Basics on Electronics</b> , IST Simón Bolívar – Lima, Perú	1993

## AWARDS

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1-year scholarship as 2nd prize on all Callao province schools Knowledge Competition, Pre-University Center of the National University of Callao.	1991
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