# Christian Campos Alvarado

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#### PROFESSIONAL SUMMARY

Experienced and versatile IT professional with 24+ years in technical support, web development, and graphic design. Proven track record of delivering end-to-end technology solutions for businesses in North and South America. Known for problem-solving, adaptability, and continuous learning. Seeking to leverage broad technical knowledge and bilingual communication skills in a collaborative Canadian IT environment.

#### **KEY SKILLS**

- ✓ Key Skills: MS Office (Word, Excel, Outlook, Power Point, Visio, Project, Access), Git, GitHub, Selenium, Visual Paradigm, Visual Studio Code, Dreamweaver, Fireworks, Jira, In-person and Remote Support, Virtualization, Windows 7, 10, 11, OSX, Linux, Android.
- ✓ Hardware maintenance and repair (PC, Mac, laptops, mobile phones).
- ✓ Programming: PHP, JavaScript, SwishScript, C#, Java EE, TypeScript, NodeJS | Frontend: HTML5, CSS3, Angular | Mobile: Kotlin (Android), SwiftUI (Apple) | Database: SQL | CMS: WordPress + WooCommerce, Joomla + Virtuemart, phpBB, Magento.
- ✓ Networking: Server administration, CCTV cameras, LAN and Wi-Fi networks)
- ✓ Graphic design skills: UI, UX, flyer design, business cards, brochures, logos, etc.
- ✓ Demonstrated ability to perform under pressure and meet short deadlines with minimal supervision
- ✓ Languages: Spanish (native/fluent), English (advanced), Français (Basique).
- ✓ Excellent interpersonal skills with the ability to build and maintain strong working relationships
- ✓ Honest, responsible, Autonomous, Reliable, Multi-Skilled, Self-Taught Person

## WORK EXPERIENCE

#### IT EXPERIENCE

**Webmaster,** The Creativity Zone https://thecreativityzone.com - NY - USA (References upon request)

Since 2009

- Works with Chief Creative Director and art director to create, maintain, update and troubleshoot issues with dynamic websites for branches of multiple companies.
- Provide front-end website development using WordPress, Joomla and other CMS software.
- Planning website development, converting mockups into usable web presence with HTML5, CSS3 and JavaScript coding.
- Establish presentation consistency across Chrome, Safari, Firefox and other common browser interfaces.
- Determine coding requirements for site creation, including e-commerce capability, security and specialized scripts.

IT Support and Webmaster, Estudio Iotopia <a href="https://iotopia.net">https://iotopia.net</a> - Lima, Peru

Since 2000

- Multiple projects developed for many companies as a freelancer.
  - More than a hundred clients served over 20 uninterrupted years.
  - Domain, hosting and SSL provider.
  - Multi-task across multiple focuses to generate project results and meet deadlines and organizational expectations.

## **IT Support and Webmaster:**

Restaurante La Carreta (Administradora LC SAC) - Lima, Perú (References upon request)	2006 - 2020
La Tienda de La Carreta (El Negresco SA) - Lima, Perú (References upon request)	2006 - 2016
Compañía de la Carne (Villafreda SAC) - Lima, Perú (References upon request)	2012 - 2016

- Responsible for the IT Technical Support of the company, user workstations, cash desks, and periodic backups.
- Supervision and coordination with suppliers in the IT and systems area (billing, warehouse, accounting, administration, personnel assistance, printer maintenance, administration servers, CCTV cameras, LAN and Wi-Fi networks).
- Graphic design, web design and development.
- Bilingual Community Manager (English/Spanish).
- Acquisition and import of spare parts.
- Remote assistance, hosting provider and domain registration, computer security advice.
- Configure hardware, devices and software to set up workstations for employees.
- Explain technical information in clear terms to non-technical individuals to promote better understanding.

IT Support and Webmaster, THI Medical, KLD Perú, JKT Rally - Lima, Peru (References upon request)

2014 - 2016

- Configure hardware, devices and software to set up workstations for employees.
- Install, modify and repair software and hardware to resolve technical issues.
- Collaborate with vendors to locate replacement components and resolve advanced problems.
- Remove malware, ransomware and other threats from laptops and desktop systems.
- Provide Tier 1 IT support to non-technical internal users through remote support services.
- Software installation, grant permissions and configure hardware for new employees.

CANADIAN EXPERIENCE Temporary roles while completing IT studies and transitioning into the Canadian workforce

Nimbus Tutoring, NBCC, Virtual (References upon request)	2024
Package Handler, Intelcom/Dragonfly and Post Media Warehouse, Moncton – NB	Summer 2024 / Summer 2023
Janitor, Service Master Clean, Moncton - NB	Since 2022

## **EDUCATION**

Information Technology: Web and Mobile Application Development, NBCC – Moncton, NB	2022 - 2025
Information Technology Certifications, SENATI – Lima, Perú	2019 - 2020
PHP Web Development, Aula Formativa – Online	2014 - 2015
Computer Assembly, Adobe Web Development, Universidad Nacional de Ingeniería – Lima, Perú	2005 - 2006
Macromedia Dreamweaver, Fireworks, Flash Web Design, ZONA D – Lima, Perú	2001
Office Automation and Corel Draw, IST Jose Luis Bustamante y Rivero – Lima, Perú	2000
Graphic Design, IST María Rosario Araoz Pinto – Lima, Perú	1997 - 1999
Basics on Electronics, IST Simón Bolivar – Lima, Perú	1993

## **VOLUNTEER EXPERIENCE**

Race kit pick up (Check-In), Legs for Literacy - presented by Medavie	2023
Webmaster, <a href="https://creciendo.org">http://acuedi.org</a> , relatosincreibles.com, <a href="https://rol-peru.com">https://rol-peru.com</a> ,	
Dragones del Sur and Faralcón	2012 - 2022

#### **AWARDS**

1-year scholarship as 2nd prize on all Callao province schools Knowledge Competition, Pre-University Center of the National University of Callao.

1991